
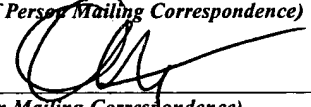
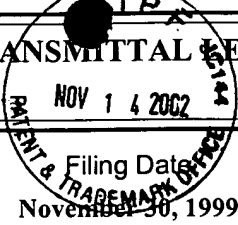
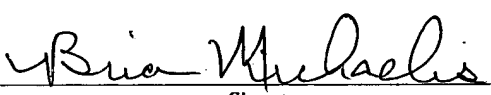



2155

CERTIFICATE OF MAILING BY FIRST CLASS MAIL (37 CFR 1.8)			Docket No. 20496/2
Applicant(s): Mangipudi et al.			
Serial No. 09/451,592	Filing Date November 30, 1999	Examiner Duong, Oanh L.	Group Art Unit 2155
Invention: METHOD AND APPARATUS FOR PROVISIONING, ASSIGNMENT, MEASUREMENT AND AUDIT SERVICES PROVIDED TO CLUSTERED NETWORK SITE USERS, AND TO GENERATE SERVICE LEVEL AGREEMENT REPORTS			
		RECEIVED NOV 19 2002 Technology Center 2100	
I hereby certify that this <u>Amend. transmittal; Amendment and Response</u> (Identify type of correspondence)			
is being deposited with the United States Postal Service as first class mail in an envelope addressed to: The			
Commissioner of Patents and Trademarks, Washington, D.C. 20231-0001 on <u>November 8, 2002</u> (Date)			
<div><u>Carmen M. Constantinescu</u> (Typed or Printed Name of Person Mailing Correspondence)</div> <div> (Signature of Person Mailing Correspondence)</div>			
Note: Each paper must have its own certificate of mailing.			

AMENDMENT TRANSMITTAL LETTER (Large Entity) Applicant(s): Mangipudi et al <div style="text-align: center;">  </div>			Docket No. 20496/2		
Serial No. 09/451,592	Filing Date November 30, 1999	Examiner Duong, Oanh L.	Group Art Unit 2155		
Invention: METHOD AND APPARATUS FOR PROVISIONING, ASSIGNMENT, MEASUREMENT AND AUDIT SERVICES PROVIDED TO CLUSTERED NETWORK SITE USERS, AND TO GENERATE SERVICE LEVEL AGREEMENT REPORTS					
<u>TO THE ASSISTANT COMMISSIONER FOR PATENTS:</u>			RECEIVED NOV 19 2002 Technology Center 2100		
Transmitted herewith is an amendment in the above-identified application. The fee has been calculated and is transmitted as shown below.					
CLAIMS AS AMENDED					
	CLAIMS REMAINING AFTER AMENDMENT	HIGHEST # PREV. PAID FOR	NUMBER EXTRA CLAIMS PRESENT	RATE	ADDITIONAL FEE
TOTAL CLAIMS	16 -	20 =	0 x	\$18.00	\$0.00
INDEP. CLAIMS	3 -	3 =	0 x	\$84.00	\$0.00
Multiple Dependent Claims (check if applicable) <input type="checkbox"/>					\$0.00
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT					\$0.00
<div style="display: flex; justify-content: space-between;"> <div style="width: 60%;"> <input checked="" type="checkbox"/> No additional fee is required for amendment. <input type="checkbox"/> Please charge Deposit Account No. _____ in the amount of _____ A duplicate copy of this sheet is enclosed. <input type="checkbox"/> A check in the amount of _____ to cover the filing fee is enclosed. <input checked="" type="checkbox"/> The Commissioner is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. 50-0369 A duplicate copy of this sheet is enclosed. <input checked="" type="checkbox"/> Any additional filing fees required under 37 C.F.R. 1.16. <input type="checkbox"/> Any patent application processing fees under 37 CFR 1.17. </div> <div style="width: 35%; text-align: right;"> Dated: November 8, 2002 </div> </div> <div style="margin-top: 20px;"> <div style="display: flex; justify-content: space-between; align-items: center;"> <div style="width: 40%;">  Signature </div> <div style="width: 55%;"></div> </div> <div style="margin-top: 10px;"> Brian L. Michaelis, Esq. (Reg. No. 34,221) Brown Rudnick Berlack Israels LLP One Financial Center 18th Floor, BOX IP Boston, MA 02111 Customer No. 21710 Tel.: 617-856-8369 Fax: 617-856-8201 </div> </div>					
<div style="display: flex; justify-content: space-between;"> <div style="width: 60%;"> CC: </div> <div style="width: 35%; border: 1px solid black; padding: 5px;"> <p style="font-size: small;">I certify that this document and fee is being deposited on Nov. 8, 2002 with the U.S. Postal Service as first class mail under 37 C.F.R. 1.8 and is addressed to the Assistant Commissioner for Patents, Washington, D.C. 20231.</p> <div style="text-align: center;">  Signature of Person Mailing Correspondence </div> <div style="text-align: center; margin-top: 10px;"> Carmen M. Constantinescu Typed or Printed Name of Person Mailing Correspondence </div> </div> </div>					



Docket No.: 20496/2

#6/A
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11-19-02
entered

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT(S): Mangipudi et al.

EXAMINER: Oanh L. Duong

SERIAL NO.: 09/451,592

ART UNIT: 2155

FILED: November 30, 1999

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Technology Center 2100

FOR: METHOD AND APPARATUS FOR PROVISIONING, ASSIGNMENT, MEASUREMENT AND AUDIT SERVICES PROVIDED TO CLUSTERED NETWORK SITE USERS, AND TO GENERATE SERVICE LEVEL AGREEMENT REPORTS.

CERTIFICATE OF MAILING

I hereby certify that this paper (along with any paper referred to as being attached or enclosed) is being deposited with the United States Postal Service on the date shown below with sufficient postage as first class mail in an envelope addressed to, Box Non Fee Amendment, Assistant Commissioner of Patents and Trademarks, Washington, DC 20231 on:

Nov. 8, 2002
Date

By: 
Carmen M. Constantinescu

Box Non Fee Amendment
Assistant Commissioner for Patents
Washington, D.C. 20231

AMENDMENT AND RESPONSE UNDER 37 C.F.R. §1.111

Sir:

In response to the Office Action dated August 9, 2002, please amend the above identified application as follows and consider the following remarks.